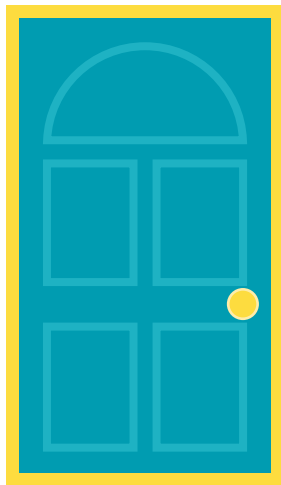
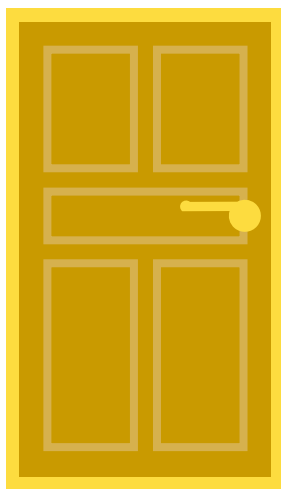




# NO WRONG DOOR



Connecting you to the  
**support** you need,  
**when you need it**

a partnership led by



LOTTERY FUNDED

# What is No Wrong Door?

**No Wrong Door** is a group of organisations who have agreed to work together to make sure that you receive **the right support**.



## Who can we help?

We can help and support you if you have a few problems that come together in your life. You will need to have **at least two** of the following issues:




- You are **homeless** or at risk of being homeless
- You have issues with **drugs or alcohol**
- You want to break the cycle of **offending**
- You are having problems with your **mental health**.

## What's different about No Wrong Door?




- You will only have to **tell your story once**, usually at the first place you visit
- You will only have to **fill out one referral form** for all of the services you that will be supporting through your journey
- The people helping you will be talking to each other with your consent to make sure you get **the right support**.

# How do I get referred into No Wrong Door



- You and the professional supporting you will fill out a **referral form**
- The form will give you a **list of services** that are in the network
- Together you can then decide **which service would benefit** you
- Once the referral form is completed and signed by you the professional will send this on to **No Wrong Door**.

## What happens now?



- Once we have received your referral we have **3 working days** to send your referral to the organisations that you have requested.
- The organisations that you were referred to have up to **10 working days** to offer you **an appointment**. If this is not possible you will be contacted and given the reason why with an alternative appointment.



## Find out more...

You can find out more by visiting our web page:  
[www.bvsc.org/nowrongdoor](http://www.bvsc.org/nowrongdoor)

**You were seen today by**

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and they work for

---

**You said you need help with** (please tick)

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- Homelessness
- Drugs or alcohol
- Offending
- Mental health



**No Wrong Door**

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