



Referrals

The Consent Form

For any referral to be processed, the person being referred (“client”) must complete and sign the consent form in order for their referral to be compliant with GDPR.

The consent form is found on Page 2 of the document, and cannot be filled out digitally, it must be completed by hand with the client’s signature and subsequently scanned or photographed and returned with the referral form to nowrongdoor@bvsc.org.

On the consent form you will see a list of all organisations who offer support through No Wrong Door, and next to each a selection of “Yes” or “No”. The client must complete this section by circling “Yes” to any service they are comfortable having access to their information through our secure IT system, and “No” to any service they do not consent to have access to their data. For more information on each service and the support they provide please refer to the NWD Service Guide.

The client must consent to any service that they wish to be referred to through NWD, else we will not be able to send the client’s details to this service.

Completing the Referral Form

The rest of the referral form can be completed digitally by the client or the person making the referral on behalf of the client.

Please give as much detail as possible surrounding the client’s 4 needs in the areas of Mental Health, Homelessness, Substance Misuse (Drugs & Alcohol) and Reoffending, including detailing their current circumstances and the type of support which would be most appropriate.

Choosing Services to Refer To

You can mark which specific services you wish to refer the client to on the final page. Tick the box next to a service to refer to that service.

To help guide your decision, please refer to the NWD Service Guide which provides detail on each organisation and service that they provide.

Please note that the services below are at a capacity and are currently not accepting referrals:

All services offered by Crisis

